

# The Corporation of the **Township of Algonquin Highlands**

requires an

#### **Administrative Assistant**

The Township of Algonquin Highlands with a permanent population of 2,600 and a seasonal population exceeding 10,000 is known within Central Ontario as an area of natural beauty where residents enjoy a rural lifestyle second to none.

The Township of Algonquin Highlands is seeking applications from qualified persons for the position of Administrative Assistant.

Reporting to the Treasurer, the Administrative Assistant provides effective and efficient administrative support to the Treasurer, Clerk and Fire Chief. The position is responsible for providing general reception and back-up to the Tax Administrator and the Deputy Treasurer.

The preferred candidate will possess the following qualifications:

- Post-Secondary diploma in Business or Office Administration is an asset.
- Diploma in Municipal Administration or willingness to obtain.
- Minimum of three (3) years' experience in progressively responsible related positions sufficient to demonstrate competency and knowledge of all aspects of municipal government.
- Excellent interpersonal, administrative communication and organizational skills including the ability to multi-task and establish priorities on a daily basis.
- Ability to maintain confidentiality where mandated or required.
- Committed to customer service excellence, with a firm knowledge of best practices in the municipal administration field.
- Proficiency in computer software applications (including but not limited to SharePoint, Word, Excel, Outlook, PowerPoint and Township-specific programs).

Salary Range: \$27.88 - \$31.38/hour (35 hours/week)

The Township of Algonquin Highlands is an equal opportunity employer committed to inclusive, barrier-free recruitment and selection processes and work environments. We will accommodate the needs of applicants under Accessibility for Ontarians with Disabilities Act (AODA) throughout all stages of the recruitment and selection process, upon the request of the applicant. Please advise in advance if you require accommodation

In accordance with the Municipal Freedom of Information and Protection of Privacy Act, personal information is collected under the authority of the Municipal Act and will be used only for candidate selection.

For a detailed job description, please visit our website at www.algonquinhighlands.ca

We thank all applicants; however, only those selected for an interview will be contacted.

Algonquin Highlands offers a competitive salary, compressed workweek, excellent benefits package, and enrollment in OMERS Pension Plan. Join a dedicated team that strives to make us the best place to live, work and play.

Qualified candidates are invited to submit a cover letter and resume by **3:00 p.m. on Monday**, **January 20**, **2025** to:

Dawn Mugford-Guay, Human Resources Coordinator Township of Algonquin Highlands 1123 North Shore Road Algonquin Highlands, ON K0M 1S0 Email: dmugfordguay@algonquinhighlands.ca



# Township of Algonquin Highlands Job Description

**Position:** Administrative Assistant

**Department:** Finance/Clerk/Fire Services

**Location:** Municipal Office – 1123 North Shore Road

**Reports to:** Treasurer

#### **Purpose**

Reporting to the Treasurer, the Administrative Assistant provides effective and efficient administrative support and assistance to the Treasurer, Clerk and Fire Chief. This position is responsible for providing general reception and back-up to the Tax Administrator and the Deputy Treasurer.

### Responsibilities

#### Reception/Tax

- Receives and distributes all incoming emails, faxes and regular mail and courier packages. Receives and processes outgoing mail and courier packages.
- Provides first response to incoming telephone calls and requests for information.
   Provides responses if applicable, redirects inquiries to appropriate staff person.
- Provides first response to front counter customer service.
- Maintains inventory and provides procurement for all office supplies, materials, and refreshments relative to the administrative and Council functions.
- Receives and processes tax receipts. Prepares bank deposits.
- Balances all general receipts (Visa, Cheque, Debit, Cash). Prepares and prints reconciliation report for approval by Treasurer.
- Prepares regular deposits for general receipts to the bank. Prepares and provides all bank deposit information to the Treasurer for approval.
- Balances Point of Sale machine daily.
- Assists the Tax Administrator with distribution and mailing of all tax bills as required.
- Assists the Tax Administrator with processing and balancing of tax receipts (Visa, Cheque, Debit and Cash) as required. Prepares and provides all bank deposits as required.
- Assists the Tax Administrator with filing of all tax reports as required.
- Assists the Deputy Treasurer as required.

 Maintains a working environment conducive to positive morale, individual style, quality, creativity, and teamwork.

#### Assistant to the Clerk

- Supports the Clerk's Department in all its functions.
- Maintains the Township's paper filing system, including Roll files.
- Provides administrative support and coordination of project files.
- Performs all general administrative functions such as photocopying, scanning and shredding.
- Provides back-up reception duties when required.
- Other related duties as assigned.

#### Assistant to the Fire Chief

- Maintains filing system for the Fire Chief.
- In conjunction with the Fire Chief, determines appropriate data to be recorded in FirePro.
- Consolidates call reports.
- Conducts data entry of relevant components of Municipal Risk Assessment and Fire Master Plan.
- Maintains training records in electronic format.
- Analyzes and develops automated reported functions (to eliminate manual report preparation).
- Compiles training records for forecasting training needs.
- Prepares invoices for cost recovery from insurance companies, MTO, etc.
- Attends necessary and/or approved educational workshops, seminars, or webinars.
- Other related duties as assigned.

#### Education

- A post-secondary diploma in Business or Office Administration is an asset.
- Diploma in Municipal Administration or willingness to obtain.

# **Knowledge and Skill**

- Three (3) years' experience in progressively responsible related positions sufficient to demonstrate competency and knowledge of all aspects of municipal government.
- Excellent interpersonal, administrative, communication and organizational skills including the ability to multi-task and establish priorities on a daily basis.
- Ability to maintain confidentiality where mandated or required.
- Committed to customer service excellence, with a firm knowledge of best practices in the municipal administration field.
- Proficiency in computer software applications (including but not limited to SharePoint, Word, Excel, Outlook, PowerPoint, and Township-specific programs).

#### **Hours of Work**

Normal hours of work are 8:30 a.m. to 4:30 p.m., Monday through Friday or 8:00 a.m. to 5:00 p.m., 4 days per week in accordance with the Compressed Workweek policy.

Extra time may be required to complete tasks and meet deadlines, etc. during certain times of the year. Overtime may be accumulated in accordance with Township policy and approved by the Treasurer.

# **Working Conditions**

- Work is performed in a normal office environment. Incumbent has the ability to move freely to reduce fatigue.
- Majority of working day is spent reviewing documentation and working on a computer.
- Periods of intense concentration with a need for attention and working on a computer.
- Deadlines may cause stress.

# **Impact of Error**

Errors, incorrect judgment or otherwise, may result in serious legal or other repercussions to the Township.